

Residential SANITATION SERVICE CHANGES



IMPORTANT INFORMATION ON CHANGES AND NEW SERVICES

- All trash and recycling must be in the cart
- New Yard Waste Service
- More Details Inside

Sanitation Division

PO Box 1952
Longview, Texas 75606

Office Hours

Monday thru Friday
8:00am to 5:00pm

Online: LongviewTexas.gov/collection
Phone: 903-237-1250

NEW Yard Waste SERVICE

Coming October 1, 2016

We see a lot of yard waste here in East Texas. In order to divert as much as we can from the landfill, we will add a new yard waste collection service beginning October 1 at no additional charge. We ask that leaves, needles, brush and twigs be placed curbside in paper bags or loose in personal containers marked "yard waste." This separated yard waste will be taken to the compost site to be turned into mulch and compost.

Below are some simple guidelines to the Yard Waste Service:

- This is a new service to collect yard waste separately from garbage. Please note: if yard waste is placed inside your trash bin, it will be taken to the landfill.
- Yard waste that is outside of the landfill cart must be in paper yard waste bags or loose in personal containers marked "Yard Waste."
- Yard Waste service is for collection of leaves, pine needles, bundled brush, and grass clippings.
- Yard waste is collected weekly on the same day as your garbage and recycling collection.
- The City of Longview will not collect yard waste in plastic bags that are outside of the landfill cart.
- Small bundles of brush are acceptable. However, for limbs larger than 3" in diameter or 3 feet in length, please request a Bulky Item pickup.
- Yard waste is limited to 8 cubic yards per customer per week.
- Please keep yard waste bags, containers and bundles at least 4 (four) feet from your garbage and recycling carts.
- Paper Yard Waste Bags will be available at local retailers before October 1st.

Did you know?

Mulch and compost are available for free to Sanitation customers at the Compost Site. Please check with the Compost Site for availability.



Responsible WASTE MANAGEMENT

The Longview Sanitation Division has developed some new and exciting changes to the Sanitation Collection system. Once fully implemented, nearly 70% of the waste from our homes can be recycled or composted, keeping it out of the landfill. There will be less litter in our neighborhoods from animals breaking into bags and spreading garbage for the wind to carry away. Also, the chances of employee injury will be greatly reduced. We are very thankful to our citizens, who have made Longview the model of responsible waste management in East Texas.

Garbage & Recycling SERVICE

When there are bags and junk outside of your cart, Sanitation workers have to pick up each item by hand. Not only is this a very slow process, but it also risks exposing the workers to needles, sharp objects, etc. In order for Sanitation to operate efficiently and safely, **all bags and items need to be in the cart with the lid closed** so that nothing will fall out when the truck arm lifts the cart.

Your four curbside collection services are:
GARBAGE, RECYCLING,
YARD WASTE, and BULKY ITEM.

GUIDELINES Garbage & Recycling Service

- Trash and recyclables need to fit fully **inside** the carts.
- Carts need to be at least **4 feet** from any obstructions such as cars, trees, trailers, mailboxes, etc.
- **Do not park** in front of carts.
- Carts need to be out **before 7:30 a.m.** on the day of pick up. (Leaving them out the night before is allowed.)
- Blocked or improperly placed carts will not be serviced.
- Residents must use **City of Longview** provided collection carts.
- Assisted Collection Service will **continue** as normal.

Bulky Item SERVICE

Bulky Item Service is for the collection of large items or waste that will not fit in the cart.

Here are some simple guidelines to the Bulky Item Service.

- Each residential sanitation address is provided up to 4 (four) bulky item collections per year.
- Bulky Item Service is limited to 8 (eight) cubic yards per pick up, which is about two small pickup truck loads.
- Additional collections are now available for a fee.
- Construction and demolition waste collection is available for a fee.
- Customers must call 903-237-1250 or use our mobile app CitySend to schedule bulky item collection.

Download our mobile app CitySend

- Request bulky item pick ups
- Receive collection day reminders
- Read information on recycling
- Much more!



Need extra carts?

Additional carts are available for a small monthly fee.



Having trouble handling the larger carts?

We have small, easy rolling, 35-gallon carts which are available upon request.

Real East Texas
CITY OF LONGVIEW

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